



LEETON
SHIRE COUNCIL

Delivery Program

Six-monthly Progress Report

January–June 2020

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LEGEND:

Critical Concerns



On Track



Needs Attention



Not Due to Start



Completed



Nil report



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CSP THEME 1: A HEALTHY AND CARING COMMUNITY

Goal 1: A community that focuses on being healthy

| Ref | Delivery Program Activity & Goals | Measures | January - June 2020 Update | Responsibility | Status |
|-----|--|--|--|----------------------------|---|
| 1a | Provide exercise opportunities to increase fitness and wellbeing. | Proportion of 2017–2021 planned Maintenance and Renewal program completed for outdoor gyms and skate parks | <p>Monthly inspections of fitness station equipment at Rotary Park were undertaken, and one piece of equipment was replaced.</p> <p>Skate Park equipment was also inspected at Rotary Park and Whitton Park. No maintenance was required.</p> <p>A funding application under Stronger Country Communities Round 3 was successful for \$250,000 to deliver Stage 2 of the Skate Park extension.</p> | Open Space and Recreation |  |
| | <ul style="list-style-type: none"> Outdoor gym maintenance occurs with minimum disruption to service. Skate park facilities are enhanced and in good working order. Skate park facilities are maintained with minimum disruption to service. | | | | |
| 1b | Advocate for the availability of appropriate health and social services. | Number of Registrars joining local General Practitioner (GP) services | <p>The Local Health Advisory Committee met and discussed how to support the community during COVID-19.</p> <p>Council once again committed to supporting the Bush Bursary student doctor program, with placements due to occur in December 2020.</p> <p>Council resolved to donate \$5000 to the Hilltop Accommodation Centre, which provides accommodation close to Albury Base Hospital, Albury-Wodonga Cancer Centre and other treatment centres for patients and their carers. Many Leeton families have had need of this accommodation.</p> | Manager Community Services |  |
| | <ul style="list-style-type: none"> A broad suite of quality health services can be accessed locally. The community has ready access to quality and timely mental health and drug and alcohol rehabilitation services. Registrars have taken up opportunities to join local General Practitioner (GP) services. Leeton Hospital provides quality and reliable services. | | | | |



Goal 2: A community that embraces life-long learning

| Ref | Delivery Program Activity & Goals | Measures | January - June 2020 Update | Responsibility | Status |
|-----|--|---|---|---|---|
| 2a | <p>Provide a range of quality and affordable education opportunities from early childhood to adult learning.</p> <ul style="list-style-type: none"> Leeton Early Learning Centre (LELC) is a quality facility that is financially sustainable. Leeton Early Learning Centre is fully accredited. Leeton Out of School Care (LOOSC) and Vacation Care (VC) programs are quality services that are financially sustainable. LOOSC and VC programs are fully accredited. Our Library is responsive to the community's needs and aspirations. Our Library has a contemporary collection which is well-utilised. Our Library has a growing and active membership. Leeton residents have local access to tertiary study. Leeton Council provides opportunities to 'Grow Our Own' workforce. | <p>LELC and LOOSC and VC are accredited and generate sufficient income to meet expenditure</p> <p>Proportion of new Council employees from within Leeton Shire or the Riverina</p> <p>Library user numbers</p> <p>Number of residents studying at the Country University Centre (CUC)</p> | <p>Children's services</p> <p>The LELC had an average occupancy rate of more than 94% during this period.</p> <p>An external assessment of the Centre identified the need for improvements in some areas. These improvements are being carried out.</p> <p>COVID-19 had an impact on occupancy rates in this period. LOOSC had an average of 58.4% bookings of available spaces and Vacation Care had 10.5% in the third quarter and 69.3% in the fourth quarter.</p> <p>A telephone spot check of the service was carried out. No non-compliance issues were identified.</p> <p>Apprenticeships, trainees and work experience</p> <p>Council employed 2 existing apprentices in the Open Space and Recreation team and took on 2 new trainees at the LELC.</p> <p>No work experience placements were made in the January–June period because of COVID-19 restrictions.</p> | <p>Manager Community Services Manager Library</p> |  |



| Ref | Delivery Program Activity & Goals | Measures | January - June 2020 Update | Responsibility | Status |
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| | | | <p>Library services</p> <p>Membership increased by 1.3% in the January to June 2020 period, bringing library membership up to 54.7% of the Leeton population.</p> <p>The Library conducted a 'My First Library Card' drive to encourage children into a lifetime of reading.</p> <p>The CUC had 39 registered users, a marked increase on 7 users in the previous reporting period.</p> | | |
| 2b | <p>Provide access to Information Technology Networks.</p> <ul style="list-style-type: none"> Leeton residents and visitors have access to online activities. | Proportion of free WiFi registrations from local users | <p>Free WiFi is provided to the community at the Leeton Library and in the Leeton Central Business District (CBD). On average, there were approximately 200 unique registrations for the WiFi each quarter, and 76% of users are return users.</p> <p>Regular maintenance was undertaken to ensure free WiFi is maintained in the community.</p> | Information Technology |  |



Goal 3: A community that is friendly and inclusive

| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
|-----|---|---|---|--|---|
| 3a | Help community to access community services. | Number of Community Directory website page views and downloads | The online Community Directory, which lists 122 services, was launched later in this period. There were 816-page views of the directory, and 4 updates were made by service providers. | Manager Community Services |  |
| | <ul style="list-style-type: none"> Our community has easy access to information about community services. | | | | |
| 3b | Provide opportunities and support for young people in Leeton Shire. | Proportion of 12–25-year-olds surveyed who report feeling supported and engaged within the community | The following scheduled activities were postponed due to COVID-19: <ul style="list-style-type: none"> Youth Week the Riverina Skate Championships Youth Forum, which was to have been run in partnership with the Office of The Hon Sussan Ley MP. | Manager Community Services |  |
| | <ul style="list-style-type: none"> Young people in our community are actively engaged and contribute to decisions which impact upon them. Young leaders in our community have an active voice within Council. | | | | |
| 3c | Advance the wellbeing of Leeton Shire's elderly residents and residents living with a disability. | Proportion of over 65-year-olds surveyed who report a good quality of life within Leeton Shire Proportion of surveyed people with a disability who report easy access to services and facilities within Leeton Shire | A consultant was engaged to review the Ageing Strategy and Action Plan. A review of the actions in the Disability Inclusion Action Plan (DIAP) commenced. The review to date has focused on actions related to 'promoting positive attitudes and behaviour' and 'supporting an inclusive workforce'. | Manager Community Services Regulatory Services |  |



| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
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| | <ul style="list-style-type: none"> Leeton's older residents live fulfilled and inclusive lives of good quality. People in Leeton who live with disability live fulfilled and inclusive lives of good quality. People with a disability can readily access shops and services. | Proportion of surveyed people with a disability who report feeling included within Leeton Shire | <p>The annual DIAP implementation report was lodged with the Minister for Families, Communities and Disability Services.</p> <p>Council continued to enforce disability car park restrictions.</p> | | |
| 3d | <p>Foster a cohesive community that welcomes new residents and values cultural diversity.</p> <ul style="list-style-type: none"> Migrants and refugees settle into Leeton and quickly feel a sense of belonging. Leeton is a cohesive and thriving community. New Australian citizens are welcomed and celebrated in Leeton. New residents have the necessary information to quickly settle and develop a sense of belonging. | Number of New Resident kits downloaded or issued | <p>Council hosted 1 citizenship ceremony welcoming 14 new residents to the Leeton community.</p> <p>The New Residents' Kit was endorsed and is now available online. Hardcopies are also available at the Council Office, Leeton Shire Library and the Leeton Visitor Information Centre.</p> <p>A short-term contract was let to better understand the seasonal worker program in Leeton.</p> | <p>Manager Community Services</p> <p>Events Officer</p> |  |

LEGEND:

Critical Concerns



On Track



Needs Attention



Not Due to Start



Completed



Nil report



| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
|-----|--|--|--|--|--|
| 3e | Acknowledge the Wiradjuri people and strengthen relationships with the Indigenous Community of Leeton Shire | Proportion of Indigenous residents who report being involved in decisions about land use | <p>Engagement regarding the draft Leeton Local Strategic Planning Statement was undertaken with the Leeton and District Local Aboriginal Land Council (LALC).</p> <p>Council partnered with LALC and the Department of Housing to host the Walkabout Barber in Gossamer Park. The Walkabout Barber is a mobile service providing free haircuts to children from diverse backgrounds, getting them ready to back to school.</p> | <p>Manager Community Services</p> <p>Planning, Building and Health</p> |  |
| | <ul style="list-style-type: none"> The Wiradjuri people are consulted in key land-use decisions. Social, economic, environmental and cultural outcomes for the Wiradjuri people of Leeton Shire are improving. | | | | |
| 3f | Provide cemetery services at Leeton and Whitton | Proportion of surveyed residents who report satisfaction with our cemeteries | <p>All scheduled cemetery maintenance was completed.</p> <p>Investigations into an expansion of the Leeton Cemetery continued.</p> | <p>Open Space and Recreation</p> <p>Planning, Building and Health</p> |  |
| | <ul style="list-style-type: none"> Our cemetery services function effectively and are respectful to grieving families and friends. Our future interment needs are provided for. | | | | |
| 3g | Provide a Multipurpose Community Hub to support local Community Groups and the residents they serve. | Proportion of Centre users who report satisfaction with facilities provided | The Multipurpose Community Centre (MPC) remained fully tenanted. | Manager Community Services |  |



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| | <ul style="list-style-type: none"> Our Multipurpose Community Centre is fully utilised on a cost recovery basis. Centre users' needs are met. Non-tenanted meeting and training rooms in our Multipurpose Community Centre are well utilised by a variety of user groups. | MPC expenditure is met through Centre-generated revenue | <p>The MPC Halls were closed to the public during the COVID-19 shutdown. Despite the shutdown, the January–June 2020 period saw:</p> <ul style="list-style-type: none"> 15 regular hirers 92 occasions of hire 330 hours of usage \$1082 hire income generated. | | ● |



Goal 4: A community that is safe to live in and move about

| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
|-----|---|--|---|--|---|
| 4a | Advocate and support initiatives to reduce crime. | Incidents of vandalism and graffiti | <p>As a first step in Council becoming a Child Safe organisation, a Leeton Shire Council Child Safe Policy was developed with the support of the Office of the Children's Guardian, LGNSW and the LG Children's Services Managers' Group.</p> <p>Three incidents of graffiti were reported during this period. Both were actioned in accordance with Leeton Shire Council's Graffiti Management Plan. All incidents were addressed within 24 hours.</p> <p>Council was successful in obtaining \$250,000 for the skate park enhancement from the Stronger Country Communities fund.</p> | Manager Community Services Regulatory Services |  |
| | <ul style="list-style-type: none"> Projects aimed at reducing/ending domestic violence and supporting victims of domestic violence are supported by Council. Graffiti and vandalism are quickly addressed in Leeton Shire. Safety is increased and crime is reduced in Leeton Shire. | Proportion of surveyed residents who report feeling safe in the community | | | |
| 4b | Advocate and support road safety initiatives. | Number of Motor Vehicle Accident (MVA) related injuries and deaths in Leeton Shire | <p>Road safety activities during this period included a:</p> <ul style="list-style-type: none"> joint project with Western Riverina Community College – Leeton to subsidise students aged 17 to 25 to complete the Responsible Service of Alcohol (RSA) course 'What is your Plan B?' promotion with local liquor outlets monthly editorial on road safety. <p>The Local Area Traffic Committee met twice to address traffic safety issues in the community.</p> | Road Safety Officer |  |
| | <ul style="list-style-type: none"> Casualties from vehicle accidents are declining, and driver behaviour is improving across Leeton Shire. Road safety is promoted through good design and sensible regulation. | | | | |



| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
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| 4c | Monitor and maintain Leeton Shire's Street Lighting and Closed-Circuit Television (CCTV) networks. | Proportion of surveyed residents who report feeling safe in our towns, including at night | <p>There were no changes to the CCTV network.</p> <p>The Police requested access to footage on 10 occasions.</p> <p>Preliminary lighting design completed with a Level 3 Approved Service Provider for Waipukurau Park Playground lighting. All new streetlighting must be designed by an accredited specialist before approval is granted for the additions by Essential Energy.</p> | <p>Information Technology</p> <p>Manager Roads and Drainage</p> <p>Environment and Engineering</p> |  |
| | <ul style="list-style-type: none"> A CCTV network provides comprehensive coverage of busy public spaces. Leeton Shire's CCTV network assists police to investigate crime. Pedestrian and traffic safety are improved through good lighting | | | | |
| 4d | Reduce Leeton Shire's risk from natural disasters. | Value and number of insurance claims arising from natural disasters | <p>A Floodplain Risk Management Study and Plan was adopted by Council.</p> <p>A Floodplain Management Grant Application was submitted for funds to conduct physical mitigation measures. At this stage, no announcement date for funding approvals has been given.</p> <p>Council representatives participated in Local Emergency Management Committee (LEMC) meetings.</p> | <p>Manager Roads and Drainage</p> <p>Director Operations</p> |  |
| | <ul style="list-style-type: none"> Understand and plan for a changing climate. Flood risk is mitigated and reduced for people and property in Leeton Shire. Leeton Shire is prepared for the appropriate management of emergency situations. | | | | |
| 4e | Provide animal control services across Leeton Shire. | Number of cats and dogs impounded; proportion returned to owner or rehomed | <p>During this period:</p> <ul style="list-style-type: none"> 141 animals were impounded, compared to 194 in the same period of the previous year 127 animals were returned to owners or rehomed, compared to 198 in the same period of the previous year | Regulatory Services Coordinator |  |
| | <ul style="list-style-type: none"> Animals which are impounded are returned to their owners or rehomed. Risks to the community from animals are minimised. | | | | |



| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
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| | <ul style="list-style-type: none"> All companion animals in the Leeton Shire are microchipped and registered. Negative impacts on amenity within Leeton Shire are minimised. | | <ul style="list-style-type: none"> 82 animals were microchipped (53 of them during Council's free microchipping day), compared to 71 in the same period of the previous year. <p>The Regulatory Services team addressed 109 compliance issues including abandoned motor vehicles, overgrown vegetation, roaming livestock, dust and noise complaints, and illegal dumping,</p> | | |
| 4f | <p>Public health is maintained across Leeton Shire.</p> <ul style="list-style-type: none"> Patrons can confidently consume food prepared by local businesses. Patrons can confidently and safely utilise the services of local skin penetration establishments. Health risks to people and the environment are minimised. Children are prevented from drowning. Mosquito-borne disease is monitored and minimised in Leeton Shire. | <p>Number of reported public health incidents</p> <p>Proportion of all backyard pools in the Leeton Shire which have been inspected within last 5 years</p> | <p>Seventeen compliance inspections were undertaken. These included inspections of food premises, skin penetration premises, on-site sewer systems and swimming pools. Activities were restricted due to COVID-19.</p> <p>The mosquito trapping program ceased at the end of March 2020, as directed by NSW Health.</p> <p>One incident of Kokobera virus detected during this period. Leeton District Hospital and all medical practices in Leeton were notified.</p> | <p>Regulatory Services Coordinator</p> <p>Manager Community Services</p> |  |
| 4g | <p>Facilitate pedestrians and cyclists to get around safely.</p> <ul style="list-style-type: none"> Accessibility and safety of walkways and cycleways is improved, including through securing of external funding. | <p>Proportion of surveyed residents who report they feel safe when walking and cycling in Leeton Shire</p> | <p>Two applications were submitted under the new Walking and Cycling Program for 2020/21. The applications were for funding for new footpaths on Currawang Avenue and Brobenah Road (in line with Council's</p> | <p>Road Safety Officer</p> <p>Manager Roads and Drainage</p> |  |



| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
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| | <ul style="list-style-type: none"> The health and safety of our community is improved through the provision of a quality footpath and bicycle path network that supports active leisure and keeps bicycles off busy roads. Our walkways and cycleways are accessible and well utilised. | | <p>Pedestrian Access and Mobility Plan (PAMP) Actions 77 and 81).</p> <p>In accordance with Council's 2019/20 footpath program, works on the following footpaths were completed:</p> <ul style="list-style-type: none"> Coolibah Street (behind St Joseph's School) Cypress Street (Jade Lane to Grevillea Street) Sycamore Street (Cypress Street to Anderson Lane) Sycamore Street (behind the carpark). <p>Repairs on 10 additional footpaths were completed in response to community feedback and staff inspections.</p> <p>Funding of \$68,000 was received for two Vehicle Activated Signs (VAS), which are to be installed at the intersection of Back Yanco Road and Research Road.</p> | | |

LEGEND:

Critical Concerns



On Track



Needs Attention



Not Due to Start



Completed



Nil report



Goal 5: Support the community to access a range of quality and affordable housing options.

| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
|-----|---|--|---|---|---|
| 5a | Support the community to access a range of quality housing options. | Number of people on waiting list for Council's affordable housing service | Twelve out of 14 units were occupied. Two units were left vacant to enable upgrades to be carried out on the units. Refurbishments have been completed on schedule and within budget. | Property Services Coordinator and Native Title Manager |  |
| | <ul style="list-style-type: none"> The elderly and disabled have access to supported, affordable and suitable housing which enables them to live independently. | | | | |
| 5b | Expand the range of residential opportunities across the Shire. | Amount of new housing stock in Leeton CBD and LGA generally | An application to the Federal Government's Building Better Regions Fund Round 4 for funds to accelerate affordable housing on Council-owned land was unsuccessful. Feedback regarding the application is pending. | Manager Planning, Building and Health Director Business and Investment |  |
| | <ul style="list-style-type: none"> Our CBD is activated with contemporary housing options which utilise existing infrastructure for essential services. Access to housing stock has increased in Leeton Shire, which assists to attract and maintain a local workforce and includes affordable housing options. | | | | |
| 5c | Safeguard housing standards to promote healthy living and a healthy environment. | Number of new or increased capacity solar panel and water tank installations | Nine new dwellings were approved in compliance with Building Sustainability Index (BASIX) requirements. | Manager Planning, Building and Health |  |
| | <ul style="list-style-type: none"> Our community lives environmentally responsible lives and maintains good health. | | | | |



CSP THEME 2: AN ACTIVE AND ENRICHED COMMUNITY

Goal 6: A community that participates in sports and active leisure

| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
|-----|--|--|--|-----------------------------------|---|
| 6a | <p>Offer access to a range of quality sporting facilities</p> <ul style="list-style-type: none"> • Our facilities are fit for purpose. • There is multi-use of our facilities. • Sports facilities at the Leeton Showground are of a reasonable standard. • Sports facilities are managed in accordance with the Crown Land Management Act. • Our swimming facilities are safe and fit for purpose. • Our public swimming pools' use is optimised. • The Leeton Pool is a facility fit for hosting regional competitions. • Our golf course operates successfully with increasing membership. • Our golf course is financially sustainable, and its reliance on Council support is decreasing. • Our golf course is fit for purpose. | <p>Proportion of surveyed residents who report satisfaction with:</p> <ul style="list-style-type: none"> • Swimming pools • Sporting fields • Golf course • Indoor stadium <p>Number of new sports/teams in Leeton Shire</p> | <p>During this period, all facilities except for the golf course were closed for a time due to the COVID-19 pandemic.</p> <p>Sports oval users included:</p> <ul style="list-style-type: none"> • Rugby League, junior and senior • League Tag • Rugby Union, junior and senior • Soccer, junior and senior • School sports • Cricket • Boot camp training. <p>There were 2752 participants (in both competition and training) at the indoor stadium across a range of different sports:</p> <ul style="list-style-type: none"> • school groups • badminton • volleyball • basketball • netball • croquet. <p>This figure is down significantly from 10,091 for the same period of the previous year due to COVID-19.</p> <p>Construction of a new kiosk at Number 1 oval was completed.</p> | Manager Open Space and Recreation |  |



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| | | | <p>Swimming pools</p> <p>Council's swimming pools operated during the first half of this period.</p> <p>Leeton Swimming Pool</p> <p>The Leeton Swimming Pool closed in early March due to the commencement of upgrade works. During the period it was open:</p> <ul style="list-style-type: none"> • General Admission – 11,563, compared to 9532 in same period of the previous year. • Season Ticket Admission – 10,308, compared to 9251 in same period of the previous year • Total attendance via kiosk entry – 21,871, compared to 18,783 for same period of the previous year. • 10 carnivals were held, with a total of 2197 competitors. <p>Funding of \$3M was secured under the Regional Development Fund for the Leeton Pool Upgrade project.</p> <p>The Pool Upgrade project commenced in early March and is progressing well. This project is due for completion in December 2020.</p> <p>Whifton Swimming Pool</p> <p>Total attendance was 2546, compared to 3742 in the same period of the previous year.</p> | | |



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| | | | <p>There were 9 days of free pool entry as a result of temperatures greater than 40°C.</p> <p>Leeton Golf Club</p> <p>Despite COVID-19, the Golf Course remained fully operational with measures implemented to ensure patron safety.</p> <p>There were:</p> <ul style="list-style-type: none"> • 3741 Competition Rounds played, up from 3228 in the same period of the previous year • 4404 Social Rounds played, up from 3628 in the same period of the previous year • 8145 Total Rounds played, up from 6856 in the same period of the previous year • 5104 Twilight Season Rounds played, up 11 rounds on 2019 figures. <p>A Development Application for the new golf clubhouse was approved.</p> <p>\$550,000 of the \$850,000 required to fund the project was secured through a private donation, and Council Golf Club contributions.</p> <p>The Golf Club submitted a grant application for the balance of the unsecured funds to ClubGRANTS Infrastructure Fund – Category 3.</p> | | |

LEGEND:

Critical Concerns



On Track



Needs Attention



Not Due to Start



Completed



Nil report



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| | | | <p>User agreements have now been established with eight Crown Land User Groups. These include:</p> <ul style="list-style-type: none"> • Leeton Greenies Football Club • Yanco Wamoon Football Club • Leeton Touch Association • Leeton and District Cricket • Leeton Phantoms Rugby Club • Leeton Netball Association • Leeton High School • St Francis College. <p>A short-term licence (12 months) was issued to the Riverina Riding Group to operate at the Wamoon Recreation Ground.</p> | | |
| 6b | <p>Support local sport and recreation clubs to remain viable.</p> <ul style="list-style-type: none"> • A variety of sporting clubs are supported to be appropriately equipped and viable | Number of active sport and recreation clubs operating in Leeton Shire | <p>Council supported local sporting clubs by:</p> <ul style="list-style-type: none"> • helping the Yanco Wamoon Rugby League Club to acquit a grant for the construction of their scoreboard • making a \$7000 contribution to support the cricket net replacement project at the Leeton High School. | Manager Open Space and Recreation |  |



Goal 7: A community that enjoy arts and culture

| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
|-----|---|--|--|--|--|
| 7a | <p>Provide a local theatre for performing and cinematic arts and events.</p> <ul style="list-style-type: none"> The Art Deco history of the Roxy is honoured and celebrated through provision of an effective multipurpose space. The Roxy is well patronised, and provides a range of theatre, show, events and movies which appeals to a wide audience. The significant heritage of the Roxy asset is preserved. | Roxy theatre revenue as a proportion of its expenditure | <p>The full vision for the Roxy Theatre Redevelopment Project was adopted in June and the Roxy Redevelopment Team commenced work on a detailed design. Work is expected to commence in February 2021.</p> <p>The Conservation Management Plan by the Heritage Architect is a key document in shaping the current trajectory of the approved concept plans.</p> <p>The Roxy closed for a period as a result of COVID-19 but during the time it was open it:</p> <ul style="list-style-type: none"> screened 21 movie titles, with 43 screenings hosted a total of 1496 patrons took \$16, 876 in door takings. | Roxy Theatre Coordinator |  |
| 7b | Enhance artistic and cultural activity across Leeton Shire. | Proportion of surveyed residents who are satisfied with artistic and cultural opportunities in the LGA | The Leeton Museum and Gallery, along with its permanent exhibition 'Water by Design: the Leeton Water Story', opened on 15 June 2020. | Events and Cultural Services Coordinator |  |



| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
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| | <ul style="list-style-type: none"> The arts are appreciated and participated in across Leeton Shire. Art is in the public domain, adding interest, telling stories and generating community conversation. Visual arts are supported by Council, and its art collection on behalf of the community is growing. | | <p>Council assisted Western Riverina Arts with the preparation of two grant applications, one to Festivals Australia and one to the Australia Council for the Arts. The application to Festivals Australia was unsuccessful. An announcement regarding the application to the Australia Council for the Arts is still pending.</p> <p>A funding application to the Stronger Country Communities Fund – Round 3 for \$146,000 for Leeton and Whitton water tower murals was successful.</p> | Manager Visitor, Cultural and Local Economy | |

LEGEND:

Critical Concerns



On Track



Needs Attention



Not Due to Start



Completed



Nil report



Goal 8: A community that values its heritage

| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
|-----|---|---|--|---|---|
| 8a | <p>Support and showcase the history of our Shire.</p> <ul style="list-style-type: none"> Leeton Shire's history is conserved and accessible through the Library. Key stories are packaged into interesting attractions for locals and visitors. Local committees are supported to manage their collections, tell their stories and grow visitor numbers. All collections under Council's care and control are appropriately managed, including when on display or in storage. Key heritage buildings are conserved across the Shire, particularly the Leeton art deco streetscape. Henry Lawson Cottage is conserved to tell his story and generate income. | <p>Number of Museum visitors. Number and value of heritage grants provided</p> <p>Number of additional art deco buildings preserved/renovated</p> | <p>The <i>Lyrics Landscapes and Lintels Trail</i> audio guide was updated to include the Samuel McCaughey Statue at McCaughey Bicentennial Park and the Letona Lady at the Leeton Visitors Centre.</p> <p>Five applications for funding under Council's Local Heritage Places Grant Scheme were received and approved. The total value of the grants, which are to be used to maintain and paint heritage facades, was \$9730.</p> <p>The facades of 34 heritage buildings in Leeton's CBD were identified as being eligible for painting to conserve and enhance the main street's heritage.</p> <p>The Henry Lawson Cottage Section 355 Committee is yet to be appointed.</p> <p>The Cottage has had intermittent use by visiting Medical Officers.</p> <p>Council received matched funding of \$10,000 through the NSW Government Community Building Partnership Fund to update air-conditioning and Internet services at the Cottage. The update is to be completed by October 2021.</p> | <p>Manager Library</p> <p>Events and Cultural Services Coordinator</p> <p>Manager Planning, Building and Health</p> <p>Property Services Coordinator and Native Title Manager</p> |  |



CSP THEME 3: A HEALTHY NATURAL ENVIRONMENT

Goal 9: A community that respects the natural environment

| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
|-----|--|---|--|---|---|
| 9a | <p>Provide waste management services.</p> <ul style="list-style-type: none"> The Leeton landfill facility is run efficiently and effectively. The life of the landfill is extended through recycling, via kerbside collection and the Resource Recovery Facility. The landfill is operated in an environmentally compliant manner. All resource recovery and transfer station facilities are fit for purpose. There is increased participation and appropriate use of kerbside recycling. Where possible, waste is effectively diverted from landfill. Leeton's Waste Management Strategy sets a clear direction for achieving positive waste management outcomes for the Shire | <p>Proportion of surveyed residents who report satisfaction with waste collection services.</p> <p>Proportion of surveyed residents who report satisfaction with recycling services</p> | <p>During this period 8,875T of waste was disposed to landfill, up 41.2T on the same period in the previous year.</p> <p>Waste recycling included:</p> <ul style="list-style-type: none"> Paper/Cardboard – 10.8T compared to 22T in the same period of the previous year (a 51% decrease) Reuse Shop – 20.9T compared to 25.2T in the same period of the previous year (a 17% decrease) Mattress Recycling – 8.2T compared to 5.1T in the same period of the previous year (a 61% increase) Community Recycling Centre – 4.3T compared to 2.6T in the same period of the previous year (a 65% increase) Clean Fill – 803.8T. There is no data from the previous year. Batteries – 1.6T compared to 2.2T in the same period of the previous year (a 27% decrease) E-Waste – 3.2T compared to 1.7T in the same period of the previous (an 88% increase) Grease Trap Waste – 48.1T. There is no previous year data for comparison. | <p>Waste and Recycling Coordinator</p> <p>Manager Water and Waste</p> |  |



| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
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| | | | <ul style="list-style-type: none"> • Tyres – 3.2T. There is no previous year data for comparison. • Steel – 426.8T compared to 153.9T in the same period of the previous year (a 177% increase). <p>Kerbside collection bins contributed:</p> <ul style="list-style-type: none"> • 280.5T (yellow bins) compared to 143.3T in the same period of the previous year. Fifty-six bins were found to be contaminated compared to 46 bins in the same period of the previous year. • 1565.6T (red bins) compared to 1345.8T in the same period of the previous year. <p>Customer complaints Council received a total of 47 complaints related to waste collection services. This was a considerable reduction on the 119 complaints received in the same period of the previous year. All complaints were actioned and resolved within 48 hours.</p> <p>The complaints related to:</p> <ul style="list-style-type: none"> • 10 broken bins (compared to 40 in the same period of the previous year) • 40 bins missed in collection (compared to 79 in the same period of the previous year) | | |



| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
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| | | | <ul style="list-style-type: none"> 7 stolen bins. There is no previous year data for comparison. <p>The promotion – through social media, print media and Council's website – of rules around kerbside recycling continued.</p> <p>A Waste Survey was conducted to support the development of the Draft Waste Management Strategy.</p> <p>The tender process for construction of a Waste Transfer Station in Whitton was completed. Work commenced in April and is due to be completed by October 2020.</p> | | |
| 9b | <p>Minimise the economic, environmental and social impact of weeds across Leeton Shire.</p> <ul style="list-style-type: none"> Noxious weeds are prevented from taking hold in Leeton Shire. Weeds are managed to improve road safety aesthetics and reduce further infestations in urban and rural environments. Nuisance weeds impacting on road safety are managed. | Number of complaints about weed infestations | <p>Under the Weeds Action Plan, 91 of 120 private properties were inspected and 15 re-inspections were conducted.</p> <p>Ongoing and consistent rainfall resulted in significant outbreaks of nuisance weeds. Our routine urban spraying program targeted cat heads, khaki weed and fleabane.</p> <p>Nine requests for weed spraying were received and all were attended within the specified service delivery timeframes.</p> | <p>Regulatory Services Coordinator</p> <p>Manager Open Space and Recreation</p> <p>Manager Roads and Drainage</p> |  |



| | | | | | |
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| <p>9c</p> | <p>Advance environmental sustainability by leading at the local level.</p> <ul style="list-style-type: none"> • Energy savings programs have reduced operational costs and Council's CO₂ footprint. • Renewable options have reduced operational costs and Council's CO₂ footprint. • The community is informed about energy-saving programs and initiatives available to them. • Environmental outcomes for the river and its environs are improved. | <p>Council's total energy use per annum</p> <p>Council's total energy generation per annum</p> | <p>The development of an Energy Masterplan was commenced, with energy use data being supplied to Department of Planning Industry and Environment for consideration and review.</p> <p>The solar system at the Fivebough Sewage Treatment Plant generated 75,586kWh of power. At a usage charge of 0.06c/kWh, Council's energy costs were reduced by \$4515.06.</p> <p>Maintenance activities were undertaken at Fivebough Wetlands. These activities included the:</p> <ul style="list-style-type: none"> • repair of two sections of the walking track • cleanout and reshaping of water supply channels • general weed control • installation of safety rails on the wetland lookouts. <p>In addition, a light and a security camera were installed in the visitor carpark to improve visitor safety. The carpark has also been added to the Police nighttime patrols.</p> <p>A new 5-minute Fivebough Wetlands promotional video was launched in February.</p> | <p>Director Operations</p> <p>Manager Water and Waste</p> <p>Manager Visitor, Cultural and Local Economy</p> |  |
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| 9d | <p>Promote town water conservation.</p> <ul style="list-style-type: none"> Town water supply is not wasted. | Total kL per annum per household water used | <p>Leeton's water consumption is billed three times per year, so the water consumption data provided here is only for the 4-month billing period of February to June 2020. For this period the average usage per household was 224kL, compared to 257kL for the same period of the previous year (a 12.8% decrease in usage).</p> <p>NSW State average household water consumption for this period was 62kL. This figure puts Leeton's household water consumption at 72% higher than the State average.</p> | Manager Water and Waste |  |



Goal 10: A community that enjoys our natural environment

| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
|-----|---|--|--|---|---|
| 10a | Provide recreational facilities along the Murrumbidgee River within Leeton Shire. | Utilisation rates and number of sites available at Gogeldrie Weir caravan park | A funding application for \$70,000 was submitted to the Federal Government's Murray Darling Basin Economic Development Program (Round 2) to develop a Masterplan for the Gogeldrie Weir Precinct. No funding approval announcements have yet been made. | Manager Visitor, Cultural and Local Economy |  |
| | <ul style="list-style-type: none"> Opportunities for future development and visitor characteristics for Gogeldrie Weir have been identified and progressed. | | | | |
| 10b | Attract more people to enjoy key natural areas such as Fivebough Wetlands and the Murrumbidgee River. | Information about visitor characteristics is being used to inform planning | <p>Traffic data collected from Fivebough Wetlands sites show that there were 2333 visitors. This figure is not definitive because traffic counters were removed for a period for repairs.</p> <p>NPWS staff were deployed to the fires throughout the extended fire season. They were then required to focus on enforcing closures as a result of COVID-19 so, other than basic facilities maintenance, minimal works have been undertaken.</p> <p>All trails and visitor use areas were sprayed, targeting khaki weed.</p> <p>Safety rails were installed at both the Turkey Flat and McCaughey's Lagoon lookouts.</p> <p>Insurance claims were submitted for the replacement of interpretive signs at Turkey Flat Lagoon and Graham's Grave.</p> | Manager Visitor, Cultural and Local Economy |  |
| | <ul style="list-style-type: none"> Visitor characteristics for the Murrumbidgee River are benchmarked, and visitor numbers and facilities have improved. Opportunities to work collaboratively with NSW National Parks and Wildlife Service (NPWS) on improvement projects have been identified and progressed. Visitor characteristics for Fivebough Wetlands are benchmarked, and visitor numbers and facilities have improved. Opportunities to work collaboratively with NSW Crown Lands on improvement projects have been identified and progressed. | | | | |



CSP THEME 4: A THRIVING ECONOMY WITH GOOD JOBS

Goal 11: A community that thrives on irrigated agriculture

| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
|-----|---|--|--|--|---|
| 11a | Advocate for continued access to irrigation supply for our agricultural industries. | Sustained Gross Domestic Product (GDP) from agriculture. No further loss of productive water from the Murrumbidgee Irrigation Area (MIA) | Council participated in several water-related forums to advocate for local water needs, including the: | General Manager Director Operations |  |
| | <ul style="list-style-type: none"> • Opportunities for advocacy about Basin issues are pursued with a view to no further loss of productive water to the MIA/Leeton Shire (after efficiency project adjustments). • Environmental watering complements and does not compromise agricultural productivity. • Through effective collaboration with Murrumbidgee Irrigation Ltd, farmers, industry and local residents to benefit | Policy change on water trading and land use planning to strengthen potential of the MIA | <ul style="list-style-type: none"> • Murray Darling Association – 5 meetings this period • Environmental Water Advisory Group – 1 meeting this period • Murrumbidgee Irrigation – 3 meetings this period. | | |



Goal 12: A community that is strong in business and employment

| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
|-----|--|---|--|--|---|
| 12a | Seek, promote and facilitate business opportunities. | Leeton Shire's contribution to GDP is sustained. | <p>Council continued to support local businesses by participating in a number of initiatives and engagement opportunities. These activities included:</p> <ul style="list-style-type: none"> being a major sponsor of the Leeton Pivotal Awards, a Leeton Business Chamber led initiative attending 2 Leeton Business Chamber meetings. | <p>Manager Visitor, Cultural and Local Economy</p> <p>Director Business and Investment</p> |  |
| | <ul style="list-style-type: none"> Development and growth of business operators is supported within Leeton Shire | Number of new business established in Leeton Shire. | | | |
| 12b | Grow a skilled workforce for Leeton Shire's future. | Local unemployment rate is improved. | <p>Leeton Shire Council:</p> <ul style="list-style-type: none"> provided feedback to Regional Development Australia – Riverina (RDA – Riverina) regarding their Country Change program. Additional meetings were held to provide feedback to support the RDA – Riverina Workforce Development Plan. submitted an application under the Drought Communities Extension Program (Round 2). If the application is successful, the program will provide \$1M for the building of infrastructure and projects to boost the local economy and employment opportunities. | <p>Manager Visitor, Cultural and Local Economy</p> |  |
| | <ul style="list-style-type: none"> Workforce gaps in Leeton and the Western Riverina can be met through local talent. | | | | |



Goal 13: A community that has great attractions and events

| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
|-----|--|--|--|---|--------|
| 13a | <p>Encourage a range of exciting and interesting events for the residents and visitors of Leeton Shire.</p> <ul style="list-style-type: none"> Visitors from outside the region are drawn to the Bidgee Classic Fishing Competition, Outback Band Spectacular and SunRice Festival including promotion via Destination NSW and Destination Murray Riverina. Leeton is recognised as the Regional Art Deco Capital of Australia and is promoted through Destination NSW funding. A range of quality local events bring life and vitality to Leeton, Whitton and Yanco, attracting residents. Sporting events draw visitors from outside the region. | <p>Proportion of surveyed residents who express satisfaction with the number and type of events on offer locally</p> <p>Visitor numbers at local events and with increasing trend for destination events</p> | <p>The Bidgee Classic organising committee became an incorporated association. Council will continue to sponsor the event in future.</p> <p>The 2020 SunRice Easter festival was cancelled due to COVID-19. The Ambassador announcement took place via web meeting where Elizabeth Munn, supported by the Leeton Phantoms, was awarded 2020 Leeton SunRice Ambassador. Tamara Bartram, supported by the Leeton and District Bowling Club, was awarded highest fundraiser. The five ambassadors collectively raised more than \$72,000 which will be distributed between a community grants program and charities of their choice.</p> <p>The Annual Australian Art Deco Festival was cancelled due to COVID-19, but our Destination NSW Regional Flagship Event Fund application was successful in contributing \$20,000 for additional marketing activities to promote the 2021 event.</p> <p>Australia Day events, which included a breakfast in Mountford Park (with an approximate attendance of 250 people) and a pool party at the Leeton Swimming Pool (with an approximate attendance of 300).</p> | <p>Events Officer</p> <p>Arts and Cultural Services Coordinator</p> | ● |



| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
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| | | | <p>Through the provision of community facilities, Council supported the Leeton Harness Racing Club Summer Carnival of Cups.</p> <p>Other scheduled events were cancelled or postponed until further notice due to COVID-19. Events affected included the Group 20 Rugby League Knockout, the SunRice Pro-Am and Western Junior League Basketball.</p> | | |
| 13b | <p>Attract visitors to Leeton Shire region.</p> <ul style="list-style-type: none"> • Tourism is developing with increased visitor numbers in Leeton. • A Tourism Action Plan supports product and operator development. • Highway traffic is successfully redirected to Leeton Shire communities via a touring route and targeted marketing activities. • Local produce is showcased and additional income streams are generated through the Visitor Information Service. • Visitors to Leeton are provided with information/marketing material that promotes a variety of visitor experiences. | <p>Visitor numbers</p> <p>Number of local producers with produce on offer at the Visitor Information Centre (VIC)</p> <p>Number of page views of Leeton Shire information on relevant websites</p> | <p>The Leeton Tourism Network Group met once during this period as part of an industry workshop for the development of the Leeton Responsible Visitor Economy Activation Plan 2021-2023 which will be presented to Council in the 2020/21 financial year.</p> <p>Thrive Riverina Board held 2 meetings. The main activities were finalising the 2020–2021 Action Plan and developing the Memorandum of Understanding between Destination Riverina Murray and Thrive Riverina.</p> <p>In partnership with Narrandera, Murrumbidgee and Lockhart Shires, work continued on the development of a collaborative tourism trail and visitor guide to be marketed as Murrumbidgee Trails.</p> | Manager Visitor, Cultural and Local Economy |  |



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| | <ul style="list-style-type: none"> Visitor characteristics in relation to Leeton Shire are understood. Better tourism outcomes are achieved through collaboration with neighbouring councils, Thrive Riverina, Destination Riverina Murray and Destination NSW. | | <p>During this period, COVID-19 had a noticeable impact on figures. There were:</p> <ul style="list-style-type: none"> 1509 Leeton Visitor Guides distributed (2347 in the same period of the previous year) 10,556 tourism website page views, (19,244 in same period of the previous year) 4451 Leeton Tourism Facebook page likes, (3580 in the same period of the previous year) 902 visitors to the Visitor Information Centre (VIC), (2604 in the same period of the previous year) \$2289 in VIC sales, (\$15,960 in same period of the previous year). <p>Local accommodation providers reported that approximately:</p> <ul style="list-style-type: none"> 41% of their visitors were business travellers 47% of visitors were visiting family or friends (staying an average of 3 nights) 12% were travellers passing through. the majority of visitors were from the Canberra and Albury regions. | | |



Goal 14: A community that enjoys a vibrant town centre

| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
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| 14a | Maintain and improve the overall appearance and functionality of the main streets. | Proportion of surveyed residents who report satisfaction with the appearance of our CBDs | <p>Council continued its street cleaning, litter bin maintenance and flower plantings.</p> <p>Implementation of the CBD Masterplan Phases 1 and 2 commenced with works on Wade Avenue South and a new Taxi Rank in Chelmsford Place.</p> <p>A successful application was made to the Stronger Country Communities Fund Round 3 for \$262,617 (part funded) to complete Phase 3 of the CBD Enhancement Project – Chelmsford Place.</p> <p>A draft of the Parking Study findings has been completed. It is anticipated that a Parking Plan will be commissioned in 2020/21 utilising the study data as background.</p> | <p>Manager Open Space and Recreation</p> <p>Manager Planning, Building and Health</p> <p>Drainage and Development Engineer</p> |  |
| | <ul style="list-style-type: none"> Leeton, Yanco and Whitton town centres present well to shoppers, businesspeople and visitors. Leeton's Central Business District (CBD) makes a positive impression on shoppers, businesspeople and visitors. Parking in the Leeton CBD is sufficient, suitable and accessible. | | | | |
| 14b | Promote activity and vibrancy in Leeton's CBD. | Number of markets held across Leeton Shire | <p>Due to COVID-19, market events were restricted.</p> <p>There were 2 Leeton Farmers' Markets, at which there were 37 stallholders and approximately 550 attendees in total.</p> <p>One market was held at Yanco, with 16 stallholders and approximately 150 attendees in total.</p> | Events Officer |  |
| | <ul style="list-style-type: none"> The main streets of Leeton, Yanco and Whitton are activated and exciting places for people to shop and visit. | Market stallholder satisfaction | | | |



CSP THEME 5: A QUALITY BUILT ENVIRONMENT

Goal 15: A community that has reliable water and sewerage services in towns

| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
|-----|--|--|--|-------------------------|---|
| 15a | <p>Supply treated water to urban areas.</p> <ul style="list-style-type: none"> Water treatment services reliable, fit for purpose and protect public health. The water supply is sufficient to cater for community and business needs. The water reticulation network is reliable and fit for purpose. Council assets are managed efficiently and sustainably. | Number of interruptions or incidents related to water supply | <p>Increased rainfall during the January–June period meant reduced water usage. Treated water usage from each plant was:</p> <ul style="list-style-type: none"> Leeton Water Filtration Plant – 1,090ML compared to 1,394ML in the same period of the previous year. Murrarni Water Filtration Plant – 2.6ML, compared to 2.8ML in the same period of the previous year (This is April–June data only. January–March data is not available). Whitton Water Filtration Plant – 35.3ML compared to 44.9ML in the same period of the previous year. <p>Automated Meter Reading Project Implementation of the Automated Meter Reading Project commenced with the execution of the contract with Taggle Systems under LG Procurement.</p> <p>Preliminary works commenced on communications infrastructure, with the major installation to commence early in the new financial year.</p> | Manager Water and Waste |  |



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| | | | <p>Integrated Water Cycle Management Plan</p> <p>The Integrated Water Cycle Management Plan is progressing with the draft Issues Paper due to be released for comment prior to an interagency workshop in July 2020.</p> <p>Other works</p> <p>Installation of services at Dooley Lane was completed.</p> <p>The Myall Street water main was replaced and installation of services is soon to commence.</p> | | |
| 15b | <p>Supply sewage treatment services to urban centres.</p> <ul style="list-style-type: none"> Water is polished to required standards before being released into Fivebough Wetlands. Trade waste is appropriately managed and does not compromise the effectiveness of the sewage treatment plant or associated environmental outcomes. Sewage treatment services are reliable and fit for purpose. Sewage treatment services have adequate capacity to meet legislative standards and provide for community, business and industry needs. | Number of complaints received relating to sewage treatment services | <p>Three complaints related to sewage treatment services were received in the January–March period. Complaints data for the April–June period is unavailable.</p> <p>No non-compliance issues occurred during the January–June period.</p> | Manager Water and Waste |  |



Goal 16: A community that has good road, rail and air transport

| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
|-----|---|--|--|---|---|
| 16a | Provide access to regional passenger air services. | Total number of commercial flights are sustained or increasing | <p>Total passenger numbers for this period were 2968, which was significantly lower than for the same period of the previous year (5991). (Source: Regional Express Airlines).</p> <p>The runway seal was pre-treated in preparation for the resealing of the runway in the summer of 2020/21.</p> | Manager Visitor, Cultural and Local Economy |  |
| | <ul style="list-style-type: none"> Narrandera/Leeton Airport is viable through sustained or growing user numbers. Narrandera/Leeton Airport is fit for purpose. | | | | |
| 16b | Facilitate improved freight transport productivity. | Proportion of local producers who report satisfaction with ability to get produce to markets | <p>The NSW Government committed funding to Ernest and Young for the development of a formal business case to determine the feasibility of the Inland Rail Interface Improvement Program.</p> <p>An application to the Building Better Regions Fund Round 4 for \$7.5M for the LINX Leeton Intermodal Freight Terminal at WR Connect was unsuccessful.</p> <p>Renewal works on the MR539 Bridge commenced.</p> <p>An application for funds to upgrade Colinrobbie Canal Bridge is 80% complete.</p> | Director Business and Investment Director Operations |  |
| | <ul style="list-style-type: none"> A high functioning freight intermodal that services Leeton Shire and Western Riverina. Infrastructure enables freight efficiencies to be improved. Potential projects are developed ready to respond to grant opportunities | | | | |



| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
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| 16c | <p>Provide an efficient road network for the movement of people and freight.</p> <ul style="list-style-type: none"> The Shire's road network addresses safety concerns and maintains a satisfactory level of service. The Shire's road network is maintained to a satisfactory condition, is safe and reliable, and the useful life of roads is optimised. Risks are managed appropriately through service levels agreed in the adopted Roads Asset Management Plan. The Council's road construction service meets the RMS preferred supplier standards. Council continues to undertake RMCC contracts (construction/ maintenance/ inspections). Heavy vehicles move and park safely and efficiently in Leeton, Whitton and Yanco. | <p>Proportion of surveyed residents who express satisfaction with local roads</p> | <p>Road improvement works undertaken during this period include the:</p> <ul style="list-style-type: none"> Rehabilitation of Fivebough Road – completed Rehabilitation of Gogeldrie Road – commenced Renewal works on MR539 Bridge – underway Rehabilitation (and included driveway repairs) of Walsh Road – completed Rehabilitation of 2 stages of Mt Harris Road – completed. <p>No Otta Seal works were completed due to unfavourable weather conditions. These works have been rescheduled for September 2020.</p> <p>Priority was then given to completing the rehabilitation and new sealing works identified in the scheduled maintenance program.</p> <p>Leeton 'Bypass' National Heavy Vehicle Regulator road train access has been extended for a further two years.</p> <p>Roadwork capital expenditure was:</p> <ul style="list-style-type: none"> Sealed Rural Roads – \$2,475,950 Unsealed Rural Roads – \$195,597 Urban Roads – \$192,562 Regional Roads – \$87,792 Total expenditure: \$2,951,901. | <p>Manager Roads and Drainage</p> <p>Director Operations</p> |  |



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| 16d | Support the aged and people with disabilities to shop and attend appointments. | Number of registered community transport users; total occasions of service, number of volunteer drivers | <p>COVID-19 impacted significantly on both the requirement for community transport services and the availability of drivers. Leeton Shire Council provided assistance in the form of additional drivers to enable the continued provision of this service. In all:</p> <ul style="list-style-type: none"> 920 trips were undertaken compared to 2750 for the same period of the previous year 365 Leeton Shire Residents utilised the service compared to 349 for the same period of the previous year 12 drivers (8 existing volunteers and four new recruits) with assistance from 2 Council staff, which is comparative to the number of drivers in the same period of the previous year. | Manager Community Services |  |
| | <ul style="list-style-type: none"> Good quality community transport services are provided to Leeton Shire residents. | | | | |



Goal 17: A community that enjoys attractive towns and parks

| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
|-----|---|--|---|-----------------------------------|---|
| 17a | Provide open spaces for active and passive leisure. | Proportion of surveyed residents who express satisfaction with local parks, playgrounds and reserves | The Golf Course Estate playground and park development commenced Twenty-one parks and recreation facility inspections were completed. Monthly inspections of all of Council's playgrounds were completed. | Manager Open Space and Recreation |  |
| | <ul style="list-style-type: none"> Our parks are suitably presented and equipped, and are safe, attractive and fit for purpose. Our playgrounds are suitably presented and equipped, and are safe, attractive and fit for purpose | | | | |
| 17b | Provide attractive streetscapes and town entrances. | Proportion of surveyed residents who express satisfaction with town streetscapes and entrances | The first two stages of landscaping on the Vance Road side of the traffic lights intersection were completed. The landscaping consisted of decorative stone, and plantings of low-level screening plants and Ornamental Pears. Designs have not yet been developed for the opposite corners of the intersection. Planning will require liaison with Roads and Maritime Services and John Holland because the land adjoins the rail corridor and there is potential for the landscaping works to impact on pedestrian access across the rail corridor. | Manager Open Space and Recreation |  |
| | <ul style="list-style-type: none"> Streets in our residential, commercial and industrial areas are aesthetically pleasing. The entrances to our towns and villages are attractive and welcoming. | | | | |



| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
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| 17c | Provide public toilets across Leeton Shire. | Proportion of surveyed residents who express satisfaction with public toilets. | Work on the new toilets at Graham Park are 95% complete and will open in early July 2020. Plans for toilet block renewal at McCaughey Park were completed and work will commence in July 2020. | Manager Open Space and Recreation |  |
| | <ul style="list-style-type: none"> Our public toilet network provides clean facilities in good working order, and any complaints are resolved quickly. | | | | |
| 17d | Deliver development planning services that signal Leeton is 'open for business'. | Proportion of surveyed residents who express satisfaction with planning and related services of Council | During this period: <ul style="list-style-type: none"> 64 Development Applications were received, including 7 subdivision applications 58 Development Applications were approved, including 3 subdivision applications, with a value of \$8,893,596. They took an average of 73 days to approve 7 Building Certificates were issued 27 Occupation Certificates were issued. They took an average of 2 days each to process. 1 Complying Development Certificate was issued 49 Construction Certificates were issued with a total value of \$10,350,431 and an average turnaround time of 2 days 150 s10.7(2) Planning Certificates and 25 s.10.7(5) Planning Certificates were issued. | Manager Planning, Building and Health Manager Water and Waste Drainage and Development Engineer |  |
| | <ul style="list-style-type: none"> Building application assessment and approvals are delivered efficiently and effectively. Occupation Certificate assessments and approvals are delivered efficiently and effectively. Our development application assessment and approvals service is delivered efficiently and effectively. Our complying Development assessment and approvals service is delivered efficiently and effectively. Council and developers have certainty about fees payable to burden or extend existing water and sewer infrastructure. | Proportion of surveyed residents who express satisfaction that Council is appropriately planning for the future needs of Leeton Shire | | | |



| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
|-----|--|---|---|--|---|
| | <ul style="list-style-type: none"> Developers and the community have certainty and clarity about development standards. The community has clarity about the planning considerations which must be addressed in development applications. Leeton Shire's land use strategy is current, reflects community priorities and is fit for purpose. Projects that support growth are delivered without unduly burdening existing ratepayers. Expansions to water and sewer infrastructure does not burden existing ratepayers. Leeton Shire's current and future land-use priorities and requirements are appropriately planned for. | | <p>The final draft of <i>Engineering Guidelines for Subdivisions and Development Standards</i> is undergoing internal review.</p> <p>The Leeton Local Strategic Planning Statement (LSPS) was adopted by Council at the June 2020 ordinary Council meeting.</p> <p>Section 94 contributions are no longer levied. However, the s94 levy balance remains at \$94,000.</p> <p>S94A contributions:</p> <ul style="list-style-type: none"> \$94,324.02 were levied \$37,174.28 were received \$0 expended, leaving the total s94A reserve balance at \$260,726.10. <p>S64 fees:</p> <ul style="list-style-type: none"> Levied: \$58,516.78 Received: \$65,724.03 | | |
| 17e | <p>Provide drainage networks in urban areas.</p> <ul style="list-style-type: none"> Programs to maintain and enhance Council's drainage network are delivered in full, on time and to budget. Improved drainage services are delivered which account for expenditure of stormwater management service charges. | Number of complaints relating to urban drainage and runoff. | <p>Urban drainage works were completed on the drain from Waipukurau Park to the detention basin in the Vance Industrial Estate.</p> <p>Stormwater drainage works on trunk mains around Vance Estate were completed. These works included reshaping the drain and maintenance access, culvert alteration works and scour protection.</p> | <p>Manager Roads and Drainage</p> <p>Drainage and Development Engineer</p> |  |



CSP THEME 6: STRONG LEADERSHIP

Goal 18: A community that has politicians who act and listen

| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
|-----|--|--|--|-----------------------------|---|
| 18a | Forge and maintain strong regional relationships. | Leeton Shire priorities are addressed in regional planning | Council proactively participated in the following forums to advocate on local issues: <ul style="list-style-type: none"> • Riverina and Murray Joint Organisation (RAMJO) – 5 meetings this period • RAMJO Water Sub-committee – 2 meetings this period • RAMJO Energy Sub-committee – 2 meetings this period • LG NSW and the Australian LG Association – 2 meetings this period • Country Mayors' Association – 2 meetings this period. | General Manager |  |
| | <ul style="list-style-type: none"> • The wider region's social, economic and environmental wellbeing is enhanced. • Local government has a strong voice in its dealings with State and Federal governments. | | | | |
| 18b | Strengthen Leeton Shire Council's governance capabilities. | Number of Code of Conduct complaints | Four councillors were scheduled to attend the <i>Chairing and effective meeting procedures</i> training in 2020. Due to COVID-19 this did not go ahead as planned. A councillor column is published monthly in <i>The Irrigator</i> to provide the community with an insight into the activities of a councillor | Manager IP&R and Governance |  |
| | <ul style="list-style-type: none"> • All councillors are supported to govern well through tailored training plans. • A strong and diverse pool of candidates is available for the 2020 local government elections. | Number of extraordinary meetings Number and diversity of candidates | | | |



| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
|-----|--|---|---|-----------------|---|
| 18c | Develop and maintain strong working relationships at a Federal and State level. | Amount of State and Federal investment in Leeton Shire. | <p>The following activities took place:</p> <ul style="list-style-type: none"> Liaised with Federal MP, Sussan Ley regarding the Roxy Redevelopment, Building Better Regions infrastructure projects, Water for rice / water security and for more sensible health star rating policy for fresh orange juice Met with Her Excellency the NSW Governor, Margaret Beazley, regarding drought in Leeton Shire Met with Parliamentary Secretary to the NSW Deputy Premier, Steph Cooke, to discuss project funding and advocate for water security Teleconferenced with Deputy Prime Minister, Michael McCormack, on water for rice/water security. | General Manager |  |
| | <ul style="list-style-type: none"> Leeton Shire's interests and needs are well understood by local Federal and State MPs and government agencies in the region. | | | | |



Goal 19: A community that speaks up and gets involved

| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
|-----|--|---|---|---|---|
| 19a | Encourage volunteering throughout the Shire. | Proportion of surveyed residents who report they volunteer in the local community. | <p>Council's volunteer numbers at the end of this period were:</p> <ul style="list-style-type: none"> Men's Shed – 48 Library – 5 Visitor Information Centre (VIC) – 4 Golf Club – 40. <p>Volunteers undertake activities such as the home delivery service for the Library and customer service at the VIC.</p> <p>Council would like to take this opportunity to thank its volunteers for their valuable assistance.</p> | <p>Corporate and Community Planning</p> <p>Manager Community Services</p> |  |
| | <ul style="list-style-type: none"> Volunteers enhance the delivery of services in Leeton Shire. Volunteers are valued and appreciated. Volunteer numbers in community organisations are boosted and community cohesion is fostered. | | | | |
| 19b | Seek input from our community on Council projects and programs. | Proportion of surveyed residents who express satisfaction with their opportunity to contribute to Council decision-making | <p>In this period there were:</p> <ul style="list-style-type: none"> 670 registered Have Your Say users (670 for the same period in the previous year) 43,410 Council website visitors (up from 33,884 in the same period of the previous year) 7649 Council Facebook page likes (up from 6,870 in the same period of the previous year) 52 media releases (up from 49 in the same period of the previous year). | Communications Coordinator |  |
| | <ul style="list-style-type: none"> Our community engagement program enables the citizens of Leeton Shire to be well-informed, active and engaged. | | | | |



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| | | | <p>Community feedback was sought for:</p> <ul style="list-style-type: none"> • Roxy Redevelopment Project Plan – 22 submissions received • 2020–2021 Annual Operational Plan, Budget, Fees and Charges – 12 submissions received • Leeton Local Strategic Planning Statement – 14 submissions • Leeton Shire Waste Services Survey – 145 submissions received. | | |
| 19c | Provide a framework for inclusive decision-making. | Proportion of Council committees that have been reviewed in current term of Council | <p>During this period planning continued for a review of Council's system of committees to ensure they:</p> <p>a) continue to comply with their legal and governance obligations</p> <p>b) contribute to the achievement of our community's goals.</p> <p>A key outcome of the review will be that all Council committees' Terms of Reference will be updated and ready for endorsement by the incoming Council.</p> <p>Council also facilitated/supported a number of community development activities, including the:</p> <ul style="list-style-type: none"> • Walkabout Barber Roadshow in Gossamer Park • Seniors Festival, which included a services expo in Whitton. | <p>Manager IPR and Governance</p> <p>Manager Community Services</p> | ● |
| | <ul style="list-style-type: none"> • The delivery of outcomes is supported through Council's support of external committees. • Council receives informed advice in a timely manner to support its decision-making. • The delivery of outcomes is supported through Council's support of its committees which include volunteers. • Community groups' knowledge, skills and capacity supports their sustainability and reduces reliance on Council. • Towns, villages and organisations are supported to identify and achieve their aspirations. | Proportion with a Terms of Reference endorsed by current Council | | | |



Goal 20: A community that is always on the front foot

| Ref | Delivery Program Activity & Goals | Measures | January – June 2020 Update | Responsibility | Status |
|-----|--|---|--|---|--------|
| 20a | <p>Strive to deliver the aspirations of the community.</p> <ul style="list-style-type: none"> Government and other agencies are active contributors to the outcomes and evaluation of the Community Strategic Plan. Council has agreements in place with key stakeholders in relation to the delivery and evaluation of CSP objectives. Community organisations deliver outcomes for the benefit of Leeton Shire residents. Leeton Shire Council is operated efficiently and effectively, demonstrating continuous improvement, achieving best practice and participating in the Enterprise Risk Management Framework. Council utilises grants to progress the Delivery Program. Council is 100% compliant with its governance responsibilities. All Council's documents are current and routinely reviewed. Council manages its assets professionally using methods that inform long-term financial planning. | <p>Number of service reviews undertaken</p> <p>Proportion of Council policies reviewed during the Council term</p> <p>Value of grants received to support delivery of the Delivery Program commitments</p> <p>Value of infrastructure backlog</p> <p>Council's financial operating position</p> <p>Workers Compensation insurance premium</p> <p>Staff turnover</p> <p>Proportion of surveyed residents who express overall satisfaction with Council</p> | <p>Council continued to work closely with State agencies such as the Murrumbidgee Local Health District and NSW Police to progress community objectives of <i>Leeton on the Go</i> Community Strategic Plan.</p> <p>Community Strengthening Grants Council awarded eight Community Strengthening Grants totaling \$13,000.</p> <p>Audit, Risk and Improvement Committee Council's Audit, Risk and Improvement Committee oversaw a number of internal business improvement reviews, including:</p> <ul style="list-style-type: none"> Procurement processes Fraud prevention. <p>Council has been implementing the improvement actions from these reviews.</p> <p>Successful Grant Applications Council applied for a number of grants to support the delivery of community priorities, and was successful in securing the following:</p> <ul style="list-style-type: none"> \$1 million through the Drought Communities Program Extension 2 for drought-affected communities | <p>Manager IP&R and Governance</p> <p>Corporate and Community Planning</p> <p>Director Business and Investment</p> <p>Executive Assistant to the Mayor and General Manager</p> <p>Asset Management Coordinator</p> <p>Manager Open Space and Recreation</p> <p>Manager Special Projects</p> <p>Manager WHS, Quality Assurance and Risk</p> <p>Property Services Coordinator and Native Title Manager</p> <p>Manager Finance</p> | ● |



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| | <ul style="list-style-type: none"> • Council's plant and fleet program is delivered in full, on time and to budget. • Council's tenders and contracts are delivered in full, on time and to budget. • Council provides a safe work environment, work methods and access to continual WHS improvement resources with zero injuries suffered and zero lost time. • Where injury does occur, procedures and actions are maintained to mitigate the severity to as low as is reasonably practicable and to support staff to return to work as early as possible. • Council properties and relevant leasing arrangements are administered appropriately and efficiently. • Changes to Crown Land legislation are enacted in a timely and cost-effective manner. • Service reviews are undertaken to review and revise internal processes, achieving improved efficiency and effectiveness. • Council continues to improve against the seven Fit for the Future performance ratios. | | <ul style="list-style-type: none"> • \$167,000 through the Community Child Fund (Special Circumstances) for refurbishment of Leeton Early Learning Centre • \$37,000 through the Community Child Fund (Special Circumstances) for Leeton Out of School Care • \$1,300 through the NSW State Library Tech Savvy Seniors Grant to facilitate computer classes for seniors • \$250,000 through the NSW Government Stronger Country Communities Fund Round 3 for the Leeton Skatepark extension • \$146,000 through the NSW Government Stronger Country Communities Fund Round 3 for Leeton and Whitton water tower murals • \$262,617 through the NSW Government Stronger Country Communities Fund Round 3 for CBD enhancement Phase 3 • \$20,000 through Destination NSW Regional Events Fund for the Art Deco Festival 2020/21 • \$10,000 through the NSW Government Community Building Partnership Fund for an upgrade to Henry Lawson Cottage • \$508,000 through the NSW Fixing Local Roads Grants for shovel ready projects in the shire • \$656,388 through the Federal Local Roads and Community Infrastructure Program. | <p>Manager People and Organisational Development</p> <p>Manager Information Technology</p> <p>Manager Visitor, Cultural and Local Economy</p> | |
|--|---|--|---|---|--|

LEGEND:

Critical Concerns



On Track



Needs Attention



Not Due to Start



Completed



Nil report



| | | | | | |
|--|---|--|---|--|--|
| | <ul style="list-style-type: none"> • Council's own-source revenue earnings are improving. • Council's investment returns are maximised. • Council is recognised as an Employer of Choice, which grows its own talent, nurtures its leaders and strengthens its culture. • Information technology is leveraged to increase efficiency, effectiveness and security across Council. • Council's performance, as measured by customer satisfaction, is sustained or improving. | | <p>Compliance and Reporting Council has met its obligations under the Office of Local Government's Calendar of Compliance and Reporting for January to June 2020.</p> <p>Policies, Plans and Procedures A review of the status of all policies, plans and procedures commenced. The Procurement policy was adopted by Council.</p> <p>Heavy Plant and Light Vehicles A number of heavy plant and light vehicle replacements occurred, including a multi-tyre roller, roads tractor and stabilizer.</p> <p>Major Contracts Underway Major contracts underway included contracts for the:</p> <ul style="list-style-type: none"> • Aquatic Centre and Swimming Pool upgrade • Showground grandstand • MR539 Bridge • Roxy Theatre redevelopment design • CBD enhancement – Phases 1 & 2 • Whitton Transfer Station. <p>WHS and Risk Approximately 76% of corrective actions arising from hazards and incidents were completed.</p> <p>Licenses issued Council issued a short-term license for the Country Universities Centre for use of the Library, the secondhand shop at the Leeton Landfill, and space at</p> | | |
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| | | | <p>the Water Conservation and Irrigation Commission (WCIC) building.</p> <p>Plans of Management Council continues to develop its plans of management for Council-owned land and facilities. Three plans of management were completed and adopted by Council including the Racecourse, Library and LELC.</p> <p>Service Reviews Service reviews of the Library and the Leeton Early Learning Centre were commenced or completed.</p> <p>Finance User fees and charges increased from a budgeted annual figure of \$7.09M to an updated budget of \$9.26M at the March budget review. Council receipted \$9.49M as at 30 June prior to any year-end transactions. Council's Average Yield for the quarter ending 30 June 2020 was 1.63% (2.67% As 30 June 2019). This is 1.53% above the Bank Bill Swap 90-day rate. To support its ongoing financial sustainability, Council has current investments of \$47.3M.</p> <p>Workforce Council continued to 'grow its own' workforce through internal development opportunities such as providing leadership training and enabling staff to undertake higher duties. Council's staff turnover is approximately 14.4% (compared to an average of 14% for NSW local government).</p> | | |
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| | | | <p>Information Technology</p> <p>Information technology enhancements this period have included further development of:</p> <ul style="list-style-type: none"> • the Asset Management system • an automatic water meter reading system • a new security firewall • online induction for new staff and IT training for staff. | | |
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Abbreviations, acronyms and units of measure

| Abbreviation | | Symbol/Unit of Measure | |
|--------------|--|------------------------|---------------|
| CCTV | Closed-Circuit Television | \$ | Dollar |
| CUC | Country University Centre | % | Percent |
| GP | General Practitioner (Doctor) | kL | Kilolitre |
| LALC | Local Aboriginal Land Council | kWh | Kilowatt hour |
| LEMC | Local Emergency Management Committee | ML | Megalitre |
| LG | Local Government | T | Tonnes |
| LGNSW | Local Government NSW | | |
| LOOSC | Leeton Out of School Care | | |
| M | Million | | |
| MIA | Murrumbidgee Irrigation Area | | |
| MP | Member of Parliament | | |
| MPC | Multipurpose Centre | | |
| MVA | Motor Vehicle Accident | | |
| PAMP | Pedestrian Access and Mobility Plan | | |
| NPWS | National Parks and Wildlife Service | | |
| GDP | Gross Domestic Product | | |
| RAMJO | Riverina and Murray Joint Organisation | | |
| e-waste | Electronic Waste | | |
| BASIX | Building Sustainability Index | | |
| DIAP | Disability Inclusion Action Plan | | |
| RDA | Regional Development Australia | | |
| CBD | Central Business District | | |
| LELC | Leeton Early Learning Centre | | |
| RMS | Roads and Maritime Services | | |
| RSA | Responsible Service of Alcohol | | |
| VAS | Vehicle Activated Signs | | |
| VC | Vacation Care | | |
| VIC | Visitors Information Centre | | |
| WCIC | Water Conservation and Irrigation Commission | | |
| WHS | Work Health and Safety | | |





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